

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

PT Hipernet Indodata (Hypernet)
Graha Hyper, Jl. Makaliwe Raya No 24-24A
Grogol Petamburan
DKI Jakarta
Indonesia 11450

Holds Certificate No:

ITMS 700264

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management System of Hypernet supporting the provision of Internet and Connectivity service from Head Office Jakarta. This is accordance with the latest service catalogue.

Previous certificate expires on 21/09/2024
Recertification audit ended 20/09/2024

For and on behalf of BSI:



Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2019-03-03

Latest Revision Date: 2024-09-25

Effective Date: 2024-09-25

Expiry Date: 2027-09-21

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](https://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.